



Medicaid Managed Care Act 349 - Independent Review

**This event is exclusive to
LHA Hospital Members only.**

DATE & TIME

Tuesday, Dec. 13, 2022
2:00 p.m.-4:00 p.m. CT

PRICE: Complimentary

WHO SHOULD PARTICIPATE:

Anyone with responsibility for Medicaid managed care and claim denial/appeal management

CONTINUING EDUCATION:

Participants will receive, upon completion of this program and evaluation, a certificate documenting the completed continuing education/clock hours.

REGISTRATION DEADLINE:

Registrations are due into the LHA office one week prior to the webinar to ensure timely delivery of instructions and handout.

VIRTUAL OFFERING:

Access information will be provided to each registered participant in advance of the event. To prevent emails from going into your junk or spam folders, have your IT staff whitelist the email address marthur@lhaonline.org and any emails coming from LHAonline.org.

LHA EDUCATION CALENDAR:

[View Upcoming Event Listing](#)

OVERVIEW

This program has been developed for LHA hospital members only and will revisit the Medicaid Managed Care Independent Review (IR) process resulting from Act 349 of the 2017 Louisiana Regular Legislative Session. This legislation created a simplified and standardized process that providers can access in disputing Medicaid MCO claim denials, and this program focuses on the mechanics of the IR process, including the steps, timelines involved, and responsibilities of all parties. The program will also cover additional legislation passed during the last few years that work in tandem to help providers dispute Medicaid MCO denials. Additionally, LHA staff will address how to appropriately and effectively utilize this process and available instruments to improve providers' odds of success.

PROGRAM OBJECTIVES

Upon completion of this program, participants will be able to:

- Understand how the IR process works;
- Understand the requirements and timelines of the IR process;
- Effectively identify and evaluate potential cases for the IR process; and
- Improve the odds for success by effectively preparing cases for IR.

Session Agenda:

2:00 p.m. - 4:00 p.m. Act 349 Independent Review Legislation, Independent Review Process, Setting Up for Success, Group Discussion, and Questions

FACULTY

Kevin Bridwell, VP of Healthcare Reimbursement, LHA

Bridwell serves the membership through advocacy, analysis, and communication on a variety of issues, including Medicaid and managed care. Prior to joining the LHA, his career included positions in hospital revenue cycle and managed care, as well as health plan network development and provider relations.

Greg Waddell, VP of Legal, Regulatory & Governmental Affairs, LHA

Waddell serves the membership through supporting legislative and lobbying efforts of the organization and conducting legal and policy research. Before joining the LHA, he served as the Vice President of Legal Affairs and General Counsel for the Louisiana State Medical Society. Prior to LSMS, he was an attorney with the Senate Committee on Health and Welfare.



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REGISTER ONLINE: <https://www.lhaonline.org/Event.aspx?EventKey=M2249077>

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PRICE:

- Hospital Member: Complimentary Registration

REGISTRATION:

Registrations are accepted online only. Email confirmations will be sent to you once you have completed your registration. Webinar access details will be provided in advance of the webinar.

CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$40 per person if a registration fee was required for the event. Written notice of the cancellation must be emailed to marthur@lhaonline.org. No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to marthur@lhaonline.org **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA # M2249077